



MyNavy HR Transformation

2020 Key Accomplishments

ENHANCEMENTS TO THE SAILOR EXPERIENCE IN 2020

Built on a Sailor-first focus, MyNavy HR Transformation places Sailors and their families at the heart of all we do, changing how Navy Human Resources (HR) – personnel, pay, and training – are offered.



Continued driving change across the Transformation, with a Sailor-first focus



Navy Recruiting Transformation

- Achieved Full Operating Capability 3 years ahead of schedule - 26 Navy Talent Acquisition Groups (NTAGs) now operate under the same recruiting model, with one recruiter per job.



MyNavy Career Center (MNCC)

- Celebrated the 2 Year Anniversary: Provided accurate and timely HR assistance to over 700,000 Sailors.
- Launched MNCC CRM (Salesforce): 300,000 cases resolved to date – improving service delivery across the entire MNCC network.



Navy Personnel and Pay (NP2)

- Sailor-Facing capabilities expanded in 2020 to include: MySailorData, Improved Travel Vouchers, and Reserve Orders.



Ready Relevant Learning (RRL)/ Learning Stack

- Delivered the right training, at the right time, and in the right setting through the completion of block learning phasing.



MyNavy Assignment (MNA)

- Improved functionalities for Active and Reserve Component Sailors to explore, research, and apply for jobs – with increased visibility of available jobs.



Mobile App Development

- 10 mobile apps have been released/updated to include a new Exceptional Family Member App and updates for My Navy Financial Literacy App.
- To date, 28 mobile apps have been created with over 985,000 user downloads.



Learn more:

<https://www.navy.mil/Leadership/Chief-of-Naval-Personnel/CNP-Department-Exclusives/>